

RBLI Online Accessibility Policy

Policy intention

The long-term goal and intention of this policy is to state clear accessibility principles that RBLI websites should follow.

RBLI follows a process that ensures its pages comply with the AA standard of the W3C recommended version of the Web Content Accessibility Guidelines (WCAG). RBLI acknowledges that this work is ongoing and there may be instances where a site / page needs work to meet these guidelines due to not having had the update. To ensure no user is disadvantaged while this work is carried out, RBLI intends to respond to all requests for assistance with accessibility by either altering the necessary content as soon as possible, or, if requested, by providing the information in an alternative format at no cost within a reasonable timeframe. It is the responsibility of RBLI to provide these alternative formats. Appropriate channels of communication are available to allow visitors to request alternative formats and to give feedback about any accessibility issues.

RBLI will make reasonable adjustments to ensure specific individual needs that cannot be addressed by mainstreamed adjustments are met.

Policy dimensions

For the purpose of this policy, the term “websites” includes:

- Websites (public) managed and under the control of RBLI.
- Material managed and hosted by RBLI on these pages such as documents, audio, video and any other additional files.

Policy principles

RBLI will adhere to the following principles in relation to its websites:

- The websites shall provide appropriate channels of communication for feedback about accessibility.
- The websites shall meet RBLI’s responsibilities under the Equality Act (2010).
- The websites shall meet WCAG 2.1.

Guidance and Support

RBLI supports staff building and maintaining websites and associated material to enable them to comply with this policy

Changes to this policy

This policy will be reviewed annually to ensure that it continues to meet the needs of our user community.

Policy updates

This policy was last reviewed and updated in October 2020.