



RBLI
LIVING
SINCE 1919

Supported Living

Independence with bespoke care

Queen Elizabeth
Court

Greenwich
House





Our community

Queen Elizabeth Court and Greenwich House are situated on RBLI's village in Aylesford, Kent; a development originally formed in 1919 to provide support and care for WW1 veterans.

Today, the village is a vibrant and bustling community including a large number of Armed Forces veterans and their families. Residents benefit from being a part of a community while being able to enjoy amenities such as our Base Camp café and the Garden of Honour – a memorial garden offering a peaceful space to remember those who served.

“My mum feels so happy and settled.”
Family member



“
I can rely on my carers for anything, they're such lovely people.
”

Resident

Queen Elizabeth Court

RBLI's Supported Living scheme is at the forefront of UK's housing for our Armed Forces veterans.

Opening in 2005, Queen Elizabeth Court is RBLI's original assisted living scheme targeted for people over the age of 55 who have served in the Armed Forces and their dependents.

RBLI's own domiciliary care agency provides outstanding care and support to all our residents. We offer tailored care packages and support every individual so that they are enabled to live the lives they want to lead. Our regulated supported living services include personal care, shopping, housekeeping and general support. We believe in enabling choice and providing care while maintaining independence within a veteran environment.



Each of our 40 self-contained apartments (one or two bedrooms) has its own front door, lounge, kitchen, wet room and 24-hour emergency lifeline call facilities.

Beautiful gardens and a newly refurbished lounge as well as an on-site dining room serving lunches, present many opportunities to socialise amongst our vibrant and supportive veteran community on Britain's largest veteran Village.

Included:

- 40 self-contained apartments
- 24-hour emergency lifeline call system
- Upstairs apartments with Juliette balcony overlooking the gardens
- Downstairs apartments with own private patio
- Communal resident lounge and dining room
- Buggy/Scooter rooms
- Landscaped gardens
- Large communal patio with garden furniture and BBQ
- Within walking/scooter distance to all RBLI Village amenities
- Car park

Additional services:

- Lunch service offering hot, nutritious home-cooked meals prepared daily by our own on-site catering team
- Chiropody and hairdressing salon

See Queen Elizabeth Court with our virtual tour

rbli.co.uk/qec-virtual-tour



“*Thank you all for all you do for us. We appreciate all of you and feel so blessed to be here at Greenwich House.*”

Resident

Greenwich House

Opening in 2022, Greenwich House is RBLI's latest supported living scheme for people over the age of 55 who have served in the Armed Forces and their dependents.

Greenwich House offers high-quality care to those who need it within a caring and warm community where Armed Forces veterans are at the heart of what we do.

RBLI's own domiciliary care agency provides outstanding care and support to all our residents. We offer tailored care packages and support every individual so that they are enabled to live the lives they want to lead. Our regulated supported living services include personal care, shopping, housekeeping and general support. We believe in enabling choice and providing care while maintaining independence within a veteran environment.



Each of our 24 self-contained apartments (one or two bedrooms) has its own front door, lounge, kitchen, wet room and 24-hour emergency call facilities.

Our landscaped gardens, communal residents' lounge, dining room and coffee area present many opportunities to socialise amongst our vibrant and supportive veteran community on Britain's largest veteran Village.

Included:

- 24 self-contained modern apartments
- 24-hour emergency lifeline call system
- First and second floor apartments with balcony
- Ground floor apartments with own private patio
- Communal residents' lounge, dining room and coffee area
- First floor seating area
- Landscaped gardens
- Communal patio with garden furniture and BBQ
- Within walking/scooter distance to all RBLI Village amenities
- Car park

Additional services:

- Lunch service at Queen Elizabeth Court offering hot, nutritious home-cooked meals prepared daily by our own on-site catering team
- Chiropody and hairdressing salon

See Greenwich House with our virtual tour

rbli.co.uk/greenwich-house



A Royal visit

On the 20 October 2023, HRH The Princess Royal officially opened RBLI's Centenary Village and unveiled a plaque at Greenwich House.

During the visit, HRH The Princess Royal decided to make an impromptu speech when she endorsed RBLI's work, before unveiling the plaque at Greenwich House to officially open the Centenary Village.

HRH The Princess Royal, who last visited in 2005 when she officially opened Queen Elizabeth Court said, "Thank you for your invitation to come. I've been before, but what a change. What a way to celebrate a centenary and to bear in mind that just over 100 years ago your predecessors came up with a remarkable model.

"Quite often people reinvent that particular wheel. What you've done is make this model work better. Arguably, it's a little sad that it's as unique as it appears to be. That this model doesn't happen elsewhere. But what you've done here is to make sure that initial investment and understanding has been fully worked up for a relevant model that exists today.

"Can I just thank you and congratulate you all for being involved here to make it, at the moment, still unique, but hopefully, maybe, not in the future. And that you will continue to maintain its relevance and to build on what your predecessors started years ago. Thank you."



“What you’ve done is make this model work better.”

HRH The Princess Royal



Life in the community

Both Queen Elizabeth Court and Greenwich House are situated in the heart of our vibrant village and are within easy distance of:

- Base Camp café
- Capel Morris for wider community events
- Garden of Honour
- Centenary Village Community Centre, café, IT suite, gym
- Local shops
- Public transport links

Resident activities

RBLI's domiciliary care agency itself arranges resident activities within Queen Elizabeth Court and Greenwich House throughout the year including:

- Regular coffee mornings
- Concerts from visiting charities/schools/ community groups
- Breakfast clubs
- Model-making clubs
- Tommy Club events
- Remembrance events
- Easter lunch and party
- Summer fete and entertainment
- Christmas lunch and party

Always with independence in mind, we facilitate resident-led activities including:

- Visiting guest speakers
- Games afternoon
- Art and craft sessions
- Movie nights
- Fish and chip suppers
- Monthly afternoon Church service



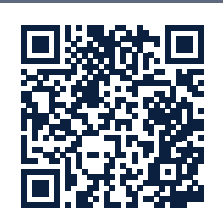
What makes us unique

RBLI's own specialist care agency comprises a team of dedicated and experienced professionals whose knowledge of our veteran community is second to none. We deliver the highest standard of care and support to our veterans they can enjoy the lives they want to lead.

Care packages are adapted to need following a care assessment. Our friendly team will engaged with every individual to ensure they receive appropriate person-centred care, delivered with kindness, compassion, dignity and respect.

Our veteran residents are at the heart of everything we do.

View our latest
Care Quality Commission rating



CQC rating

Support we can provide:

Personal care

- helping get up in the morning
- getting ready for bed in the evening
- showering, washing, dressing, toileting
- medications – prompting, administering, helping with prescriptions
- meal preparation – breakfasts, lunches, suppers and snacks

Housekeeping services

- changing bed linen
- hoovering
- dusting
- ironing

Support calls

- helping to book appointments
- companionship
- reading the newspaper together

Shopping calls

- accompanying to the shops
- shopping for them

Optional lunch at Queen Elizabeth Court



“It’s the best move I’ve ever made - I’ve got everything I want here.”

Resident

Contact

Our experienced staff ensure that residents are at the heart of everything we do. Together, staff and residents create a unique community.

We appreciate the value of teamwork and how important it is in order to offer a consistent level of compassion and professionalism to every resident.

Frances English

Registered Manager
of RBLI Care Agency

Frances English is the Registered Manager for RBLI Domiciliary Care Agency and manages both Queen Elizabeth Court and Greenwich House.

With a background in nursing, the charity sector and public service - all whilst being an 'Army Wife' for over 30 years - Frances has great experience in what our veterans desire and expect. High standards, governance and compassion are at the heart of what she does and this spills over to her hard-working and loyal staff.



We understand choosing the right place to be can be difficult and our team is here and happy to help. To book your visit to come and see us contact us:

✉ frances.english@rbli.co.uk ☎ 01622 717463

Royal British Legion Industries

Established in 1919, Royal British Legion Industries is a national charity providing employment, welfare and accommodation support to military veterans, their families and dependants - as well as people with disabilities and those who have been long term unemployed.

The charity provides a home to more than 300 veterans and their families through their Aylesford village, including homeless veterans through their emergency accommodation. All veterans living on the village are provided with a tailored welfare support programme to help them regain their independence and overcome challenges caused by physical or mental disability, drug or alcohol dependency, and unemployment.

RBLI is currently constructing the Centenary village, a £28m development which will see the charity support more of the country's most vulnerable veterans every year.

Let's stand up for those who stood up for us



“Thank you for looking after dad so well, he's so happy living here.

Family member

”



**View our latest
Care Quality Commission rating**



Queen Elizabeth Court

Admiral Moore Drive, Royal British Legion Industries Village, Aylesford, ME20 7SU

Greenwich House

3 Richard Corben Way, Aylesford, ME20 7WP



 rbli.co.uk

 [@RoyalBritishLegionIndustries](https://www.facebook.com/RoyalBritishLegionIndustries)

 [@RBLICharity](https://www.instagram.com/RBLICharity)

Royal British Legion Industries (RBLI) Hall Road, Aylesford, Kent ME20 7NL
Registered Charity Number: England & Wales 210063 | Scotland SC048795 | VAT Number GB916326234

RBLI is completely separate to The Royal British Legion and receives no financial support from the annual poppy appeal. The charity must raise its own funds to deliver care and employability support, and build more homes.